



## Device Operations Engineer

### About Our High Growth Purpose-Driven Company:

Podimetrics is a care management company with the leading solution to detect and prevent diabetic foot ulcers (DFU), one of the most debilitating and costly complications of diabetes. We are expanding our dynamic team to deliver on our mission to detect and prevent DFU and realize our vision of everyone on their own two feet, allowing patients with diabetes to lead independent and fulfilling lives.

### About this Role:

The Device Operations Engineer will provide excellent care to patients by ensuring delivery of effective and reliable devices and technical support in a timely manner. Reporting directly to the CTO and working closely with a cross-functional technical, clinical, and operational team as well as the contract manufacturer, they will support the continuing growth of fulfillment operations and future scaling needs. The Device Operations Engineer will also extend Podimetrics' offerings by improving manufacturing and distribution processes and developing new features and products.

### Core Responsibilities:

1. Coordinate device manufacturing logistics, inventory, and fulfillment logistics to meet growing customer demand, ensuring high quality product is delivered on time.
2. Provide excellent technical support to patients to maintain engagement and improve device reliability
3. Implement manufacturing and distribution process improvements to improve quality and reduce cost drivers.
4. Develop next generation features and products to compliment Podimetrics' current offering.

### Critical Competencies:

- Experience and Expertise: Hands-on experience operating in a regulated medical device environment. Knowledge of good manufacturing practices, design control, risk management, and traceability processes.
- Organization and Planning: Proven proficiency in planning, organizing, scheduling, and budgeting in an efficient, productive manner. Observe and track details while prioritizing multiple projects and maintaining timelines.
- Teamwork: Work in cross-functional teams to solve challenging multi-disciplinary problems. Comfortable reaching out to peers and cooperating with supervisors to establish an overall collaborative relationship.
- Analytical skills: Structure and process data and draw insightful conclusions from it. Exhibit a probing mind and achieve penetrating insights.



# PODIMETRICS

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- Creativity/innovation: Generate new and innovative approaches to problems and implement them into fully-tested solutions.

## **Podimetrics Benefits:**

- Flexible Personal Time Off
- 16 weeks of paid parental leave
- Competitive Medical, Dental and Vision plans – Podimetrics covers 80% of premiums
- Health Savings Account
- Pre-Tax commuter benefits
- Employee Assistance Program - Free confidential advice for team members who need help with stress, anxiety, financial planning, and legal issues
- 401k
- Adoption Assistance
- Life Insurance - Podimetrics pays 100% of the cost of Basic Life & Personal Accident Insurance
- Disability insurance – Podimetrics pays 100% of the cost of Short Term and Long Term Disability Insurance

Podimetrics is an equal opportunity employer. We strive for diversity and are committed to creating an inclusive environment for all employees. Podimetrics does not discriminate on the basis of race, religion, color, sex, gender identity, sexual orientation, age, non-disqualifying physical or mental disability, national origin, veteran status, or any other basis covered by appropriate law. All employment is decided on the basis of qualifications, merit, and business.