



NURSE CARE MANAGER

About Our High Growth Purpose-Driven Company:

Founded in 2011 by a physician and engineers from MIT and Harvard, Podimetrics set out on a mission to improve patient lives through early detection and prevention of diabetic foot ulcers, the leading cause of lower limb amputations. Podimetrics has since evolved to become a rapidly growing virtual care management company with advanced technology and patient-centric services.

Today, Podimetrics teams with and provides solutions to patients, providers, and payers that alleviate the health and financial implications of diabetic foot complications in high-risk populations. We are a mission-driven, financially responsible enterprise that enables patients to stand on their own feet and live more independent and fulfilling lives.

About this Role:

Podimetrics is the national leader in caring for patients at risk for diabetic foot disease using the SmartMat. Our primary goal is to deliver data-informed care management services to high-risk patients and create meaningful impact at scale. Commensurate with the mission of Podimetrics, the primary objective of the care manager is to improve the patients' lives through the early detection and prevention of diabetic foot complications. To this end the care manager will provide care coordination for patients to improve their clinical experience with Podimetrics services. In collaboration with the healthcare team, the care manager ensures that from patient onboarding to continuous monitoring, the patient receives appropriate, timely and high quality care while addressing the patient's need to maintain high adherence, promotes quality, provides clinical expertise to patient and team, and implements patient monitoring and escalation best practices. The care manager advances the standards of the case management practice and creates a flexible environment that promotes individual growth and development. The care manager supports Podimetrics existing and planned care management programs. The successful candidate should embody patient-centeredness, leadership, accountability, resourcefulness, flexibility, and proactiveness as essential qualities. This is a remote role.

Key Responsibilities:

- Manage daily patient assignments in accordance to Podimetrics procedures, policies and regulatory requirements
- Communicate escalations and clinical findings in a timely manner
- Integrate best evidence-based practice, professionalism and customer service
- Prepare reports to inform team members of outcomes and assist them in evaluating their practice and how to accomplish next steps
- Provide holistic clinical reporting to patient, providers and team members
- Provide feedback and voice-of-the-customer experience for product development, software tools and EMR integration



Candidate Requirements:

- Graduate of an accredited School of Nursing
- Minimum Bachelor of Science in Nursing
- Minimum of 5 years of integrated clinical nursing experience
- Minimum of three years of related care management or case management experience preferred
- Current State Nursing Licensure required
- Certified case manager or completion of a certificate program preferred
- Ability to work independently and with care management technology
- Ability to learn and expand skill set as new protocols and projects are initiated
- Possess the ability to transfer clinical knowledge/skill to the care coordination of patients/families
- Utilize critical thinking to care manager and implement safe escalations to team and provider
- Excellent written, verbal and telecommunication skills required
- Effective interpersonal skills required and desire for continuous improvement
- Excellent computer skills and flexibility to adapt to new technology highly desired
- Bilingual highly preferred

Benefits:

- Flexible Personal Time Off
- 16 weeks of paid parental leave
- Competitive Medical, Dental and Vision plans – Podimetrics covers 80% of premiums
- Health Savings Account
- Pre-Tax commuter benefits
- Employee Assistance Program - Free confidential advice for team members who need help with stress, anxiety, financial planning, and legal issues
- reamp401k
- Adoption Assistance
- Life Insurance - Podimetrics pays 100% of the cost of Basic Life & Personal Accident Insurance
- Disability insurance – Podimetrics pays 100% of the cost of Short Term and Long-Term Disability Insurance

Podimetrics is an equal opportunity employer. We strive for diversity and are committed to creating an inclusive environment for all employees. Podimetrics does not discriminate on the basis of race, religion, color, sex, gender identity, sexual orientation, age, non-disqualifying physical or mental disability, national origin, veteran status, or any other basis covered by appropriate law. All employment is decided on the basis of qualifications, merit, and business needs.